BLUERANGE



WE MAKE REMOTE TECHNOLOGY SEEM CLOSE, SIMPLE & PERSONAL

Our mission is to provide hosting services with a focus on the person. It might sound strange, but we think it's the obvious choice since our services are provided to people who want to provide benefits to other people. We supply developers with competent deployment, system owners with reliable function and users with an efficient, dependable service. Therefore we take our business personally.



HELP DESK

No chat-bot, FAQ
or call-center. We
pick up the phone!



THERE 4 U Get the help your crucial services need, 24/7/365.



FULL CONTROL

Tracking of all cases
with transparent online
workflow

We will give you the support you deserve!
Send us an email or give us a call - a real person will help you out!

Bluerange Helpdesk



Markus Carpvik, Jönköping Energ

OUR DURABLE IT SOLUTIONS ARE ALSO FULLY SUSTAINABLE

We want to make a difference. Who doesn't? We want to do things right, not only by delivering outstanding hosting services, but also by giving back to the environment while doing it. Our circular oriented, sustainable business philosophy is best for both people and nature, and very likely a good long-term solution for you.



We recycle wherever possible and reach a 0.2 Primary Energy Factor (80% of our consumption comes from energy recycling).



We solely use "green" energy coming from wind and hydroelectric power sources.



Our efficient rack-integrated cooling is supplied from our local, deep lake Vättern.



We use integrated thermal recycling where absorption technique reuses both hot and cold energy.



Clever virtualization technology reduces both energy consumption and the need for additional hardware.



We recycle equipment. Our out of date infrastructure will get an extended life in less demanding operations elsewhere.

OUR HOSTING SERVICES INCLUDE EXCELLENT SERVICE WITH A CARING HOST

We supply our hosting services with a careful selection of alternatives for you, both in terms of the hardware arrangement and the selection of support packages provided. Our mandatory components include high performance, reliable operation and robust security.



VIRTUAL SERVER (VPS)

We host your application on a virtual server. It is fast and easy to get started! Increased performance can be designed to fit your needs. We make it simple, economical and flexible for you.



DEDICATED SERVER

Rent a dedicated server for your use only. Standard or customized to your HW specification and with the OS & SW of your choice. Our servers are strong, flexible and safe.



CO-LOCATION

By placing your own hardware in our data center, you will gain a flexible solution without compromising security, reliability or accessibility.



SERVICES

Add our optional packaged services to your demand for hosting. From DevOp assistance to management and surveillance services that improve convenience, performance and security.



SERVICE EXAMPLES:

MAINTENANCE - standard/tailored solution management that ensures features, performance and strengthens security.

DEVOPS - We assist and refine your development (dev) resources with expertise in hosting that optimizes future operation (ops).

BACKUP - Protect and secure your business assets with premium, insurance-approved backup solutions.

WEB/SERVER HOTEL - Internet hosting since 1996. Support for Windows and Linux servers. Additional domain and email-services.

Proactive Monitoring - Proactive monitoring and management of your IT infrastructure. The service improves network and system performance and minimizes errors. In addition, reduced costs and faster support!

Microsoft Azure - We are a Microsoft Gold Partner and offer our expertise regarding both Azure services and hybrid solutions with our data center.

What once made us select Bluerange was an impressively reliable infrastructure. But after some years together, we probably appreciate their ability to constantly improve our systems and the service-minded daily contacts even more." Thomas Forsgård, CEO Lagagruppen AB

VPS HOSTING WITH AN ARRAY OF ADDITIONAL SERVICES

If reliability and uptime are important to you and security issues matter, you're safe with us. We continuously secure deployed hardware with vulnerability scans and include surveillance and alarm management with every service. We give you the freedom back from handling every hosting issue yourself along with increased resources at peak times, and help you to attain an even higher level of operative dependability and protection with our services.



SERVER SECURITY

The server security focuses on security for intrusion prevention, technical GDPR compliance and improved reliability. You will receive monthly reports on patching, status scans and incidents.



SERVER MAINTENANCE

The maintenance service focuses on increased system health, with monthly reports on memory, storage and processor use, and trends. This is the basis for pro-active system management.



DATA SECURITY

A set of monitoring actions ensure data integrity, technical GDPR-compliance and recovery procedures. You will receive reports on backup file structure and growth rate including restoration functionality trial runs.

SUPPORT PACKAGES

SLA 1

(service always included)

Error investigation/action within 60 minutes during business hours. Fee for taken actions charged according to current tariffs.

SLA 2

(optional service)

Error investigation/action within 30 minutes during business hours and within 60 minutes at other times 24/7/365. Fee according to current tariffs.

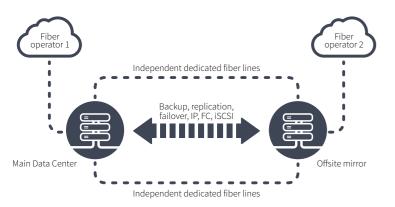
SLA 3 (optional service)

Error investigation/action within 15minutes during business hours and within 30 minutes at other times 24/7/365. Fee according to current tariffs.

GAIN PEACE OF MIND WITH RELIABLE HOSTING SERVICES

We know that your systems and solutions are crucial for your business, and we take your business just as seriously as our own. We give you well designed technical systems, skilled staff and structured services while we all strive towards the same goal; you can count on us!

Our Data Center is built on an advanced multi-layered redundancy philosophy. We have two Data Centers. These centers are situated far apart so fire or power failures will not affect both. A black fiber backbone transmits replicated data between them. Each Data Center has its own internet connection, from different suppliers, with fully separated nationwide networks. We also run our own BGP IP-management so we can reroute traffic instantly if one connection fails.





Our Data Centers are Fire Rated to E120 and are equipped with automated fire extinguishing systems that are non-destructive for electronics.



Power Supply is safeguarded with dual diesel based UPS that can supply power even during longer outages.

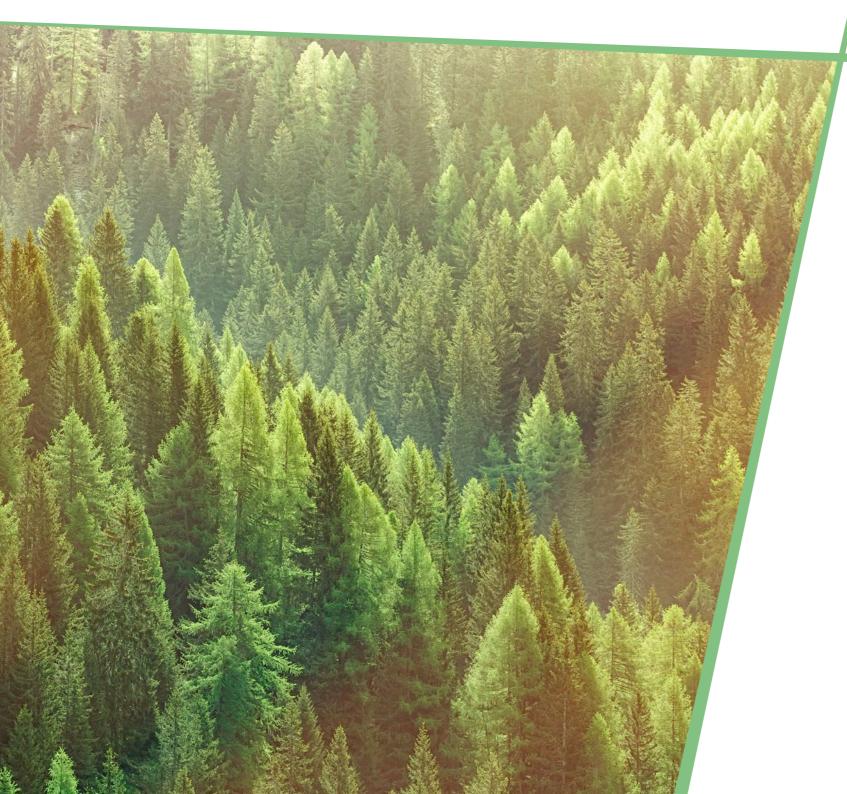


Our Data Centers are monitored 24/7 and alerts security guards and technicians that are in place in minutes.

KEY FEATURES

Our unique hosting capability offers a strong set of services, all based on a secure and highly reliable infrastructure platform.

- ► Two separate Data Centers at separate geographical locations
- Dual backbone fiber between Data Centers
- ► Fire safe enclosure reaching E120 Class fire prevention
- Advanced oxygen-neutralizing extinguishing system for electronics
- Powerful UPS with instant deployment and surge protection
- Dual diesel power units for prolonged emergency operation
- ► 24/7 surveillance with instant alarm to security company
- ► Redundant connectivity with dual Gigabit fiber connection
- ► Fiber from two separate suppliers with independent networks
- ► Private BGP/peering providing seamless self-managed fail-over between operators
- ► Fully redundant storage solution with off-site replication between separate data centers



TECHNICAL PARTNERS

Our goal is to deliver first-class services. To do this we need to ensure that we possess the deep knowledge necessary to fully utilize technological opportunities. We therefore have a long-term strategy to cooperate with carefully selected suppliers, with whom we regularly update our high certification levels.















Secify is an important partner who continuously monitors our safety standards and issue the certifications we carry, testifying that our services meet the highest security standards.

PROFESSIONAL VIRTUAL HOSTING ENVIRONMENT

Our hosting services are based on HPE SimpliVity, a high availability solution for superior accessibility and performance.

As virtualization layer we use Microsoft Hyper-V and VMware vSphere.









STRONGER TOGETHER

We want to join forces with you - regardless of what role you have! Our belief in strong partnerships is well founded and keeps proving itself as a strategic advantage. Bring your experience to the table and we'll team up with you to reach previously unattained levels of success in a prosperous common future!

DEVELOPMENT PARTNERS

Our long-term relations with software development partners are rewarding in many ways. The development process becomes perceptive of hosting circumstances, making deployment and operations run smoother much sooner.

HOSTING CLIENTS

As our hosting client, you also benefit from cooperation. We team up with your development partner, making development and deployment an integrated and well-synched process. As we work together, we will form an efficient partnership.

OURSELVES

We have a wide range of experiences with hosting services since 1996. Our insights into different lines of business have grown exponentially as well as our ability to provide customized and purposeful services for you. We look forward to expanding and increasing these advantages with your input in the future!

LET'S CONTRIBUTE! "One cannot do everything but everyone can do something" That's a motto we have taken to heart. Therefore we not only offer premium hosting services but also a possibility for you to make a difference and contribute to a better future for people, the environment and earth. **OUR KEY VALUES:** As our customer you can rely on our Honesty, expect us to contribute with Dedication and in everything we do, act with Compassion. BLUERANGE Bluerange Sweden AB Phone: +46 (0)36 345900 **E-mail:** info@bluerange.com Webb: www.bluerange.com